



Utilities:

Gas Company

Residents have asked if they should turn off the gas when they leave Sun City for vacation, or after an earthquake. Also, residents want to know what to do if their automatic gas shutoff valve gets bumped hard and accidentally shuts off the gas. So we turned to The Gas Company of Southern California for these questions and they provided the following guidelines:

Gas Company of Southern California's phone number: (800) 427-2200
24 hours per day

- **Seasonal Closure:**

1. This is a personal choice made by the customer
2. No charge to turn off the gas
3. There is a charge to turn the gas back on and requires at least two days notice
4. They suggested that some water heaters have a "VACATION SETTING" that when used will save gas. If this setting is not available, you can also turn the control to "PILOT" which will not allow the water heater to come on. Just remember to turn the control back to your normal setting allowing enough time for the water to be heated before using.

- **In Case of an Earthquake:**

1. The homeowner should only turn the gas off if the odor of gas is present.
2. There is no charge to turn the gas back on after an earthquake.
3. They require at least a two-day notice to turn the gas back on.

- **Automatic Shut-Off Valves:**

1. There is no charge to reset a valve if activated by an earthquake. If the valve is triggered by an accidental bumping, as of February 2007, there is a charge to reset it.